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High Res to Low Res PDF coversion failed

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Original Message

(Posted just now - 09:28am Jul 12, 2011 EST)     

by [jessica kajkowski](#) (Posts: 27) (IP: IP not logged)

Hi Erik,

I have a title BOOK ID: 5670 that i tried to create a Low res pdf package request. It has failed, attached the error report. I noticed some of the comments "Size of the input PDF is 316MB , which is greater that the threshold limit defined as 300 MB". This is still an issue when trying to create a Low res package? Maybe I am misunderstanding the error report.

Jessica





Attachments:

[HiResToLowResReport_CM84331004.txt](#) (9 KB) (10 Downloads)

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 **Re: High Res to Low Res PDF coversion failed**

(Msg # 1.1 : Posted Jul 12, 2011 2:21 pm)    

by [Erik Unhjem](#) (Posts: 696)

(IP: 74.36.17.34)

Generating a set of low-res PDFs for QA review (as opposed to creating the iPad PDFs) is an independent process that doesn't require anything more than the source PDFs in the hi-res-pdf folder. No XML, no spreadsheets, no artwork, no nothin'.

As such, the Content Manager will attempt to generate a low-resolution copy of any file in that hi-res-pdf folder, without knowing (or caring) whether it's really part of the eText -- but the Content Manager still cares about the rules. In this case, there are four oversized original PDFs that have been replaced in the eText with slimmer, trimmer versions of the same file, and the original big files have had their names appended with "_old".

The eText ingestion process knows to ignore these old, big and renamed files, because it refers to the XML or the spreadsheet that lists the files and is used to generate the TOC, but the the process for generating the low-res set of PDFs doesn't, tries anyway, and runs into the 300 MB max size for processing a multi-page PDF.

By moving (at least temporarily) these big, renamed and not really needed files out of the hi-res-pdf folder, I have successfully generated the set of low-res files, and have received the confirming email that contains a link to download the resulting ZIP that I will forward to you by separate email.

Erik

eText Systems Product Manager

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