# Configurations for Testing

## Digital Content Services

## Media QA Services

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Description

This document describes the standard configurations to be used for testing. It is to be referenced by the testing vendor as an addendum to all testing instructions sent with an individual product. If any conflict arises between this document and the testing instructions sent, the testing vendor is required to contact the QA Services Project Manager responsible for the project for clarification.

Configurations for Web Products

Unless otherwise defined, a full pass will consist of completing all testing indicated in the test plan or instructions provided on the testing request. Spot checks are defined for each platform or group of platforms. A spot check will compare feature functionality and/or content display in the Full Pass configuration to other configurations. All discrepancies between the display in the Full Pass configuration and the other operating systems and browsers will be reported.

For all Web products where Office files are present, Office 2011 should be used with Mac OS 10.7, 10.8, 10.9, and 10.10 spot checks. Office 2013 should be used with Windows 8 and Windows 8.1, Office 2010 should be used with Windows 7, and Office 2007 should be used with Windows Vista (unless otherwise noted).

Additionally, for all web products, the following browser settings should be used on each configuration (unless otherwise noted):

- Popup blocker must be disabled.
- JavaScript blockers must be disabled.
- Browser must allow all cookies.

WPS, Blackboard, and WebCT

<table>
<thead>
<tr>
<th>Platform Configuration</th>
<th>Test Type</th>
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<tbody>
<tr>
<td>Windows 8 Ultimate Edition; IE 10</td>
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<td>Windows 7 Ultimate Edition SP1; Chrome (latest version)</td>
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<td>A spot check will consist of testing 10% of the sites content.</td>
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Pegasus 5.X

<table>
<thead>
<tr>
<th>Platform Configuration</th>
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<tr>
<td>Windows 7 Ultimate Edition; Chrome (latest version)</td>
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<tr>
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<td>Spot Check</td>
</tr>
<tr>
<td>Windows 8; IE 10</td>
<td>Spot Check</td>
</tr>
<tr>
<td>Windows 8.1; IE 11</td>
<td>Spot Check</td>
</tr>
<tr>
<td>Mac OS 10.8; Chrome (latest version)</td>
<td>Spot Check</td>
</tr>
<tr>
<td>Mac OS 10.9; Safari 7</td>
<td>Spot Check</td>
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</table>
Pegasus 5.X: A spot check will consist of completing all testing actions for 2 chapters.

**MyMathLab (MMND/MML and derivatives)**

- Windows 8.1; IE 11 Split Pass (50%)
- Mac OS 10.10; Safari 8 Split Pass (50%)
- Windows 8, IE 10 Spot Check
- Windows 7; IE Firefox (latest version) Spot Check
- Mac OS 10.9; Safari 7 Spot Check
- Mac OS 10.8; Chrome (latest version) Spot Check

A spot check will consist of completing all testing actions for 5% of product.

**eText (MyMathLab ONLY)**

- Windows 8 Ultimate Edition SP1; IE 10 Split Pass (50%)
- Mac OS 10.8; Safari 6 Split Pass (50%)
- Windows 7 Ultimate Edition SP1; IE 9 Spot Check
- Windows Vista Ultimate Edition SP2; Firefox 21 (latest version) Spot Check
- Mac OS 10.7; Chrome (latest version) Spot Check

A spot check will consist of completing all testing actions for 10% of product.

**eText (except MyMathLab)**

The standard matrix for all eBook+ products will be as follows:

*Split Pass:*
- Windows 8 Ultimate Edition; IE 10
- Windows 7 Ultimate Edition SP1; IE 9
- Windows 7 Ultimate Edition SP1; Chrome (latest version)
- Mac OS 10.8; Firefox (latest version)
- Mac OS 10.7; Safari 6

A split pass consists of evenly splitting the content of the eText title across all five configurations.

**eText 2.0**

The standard matrix for all eBook+ products will be as follows:

*Split Pass:*
- Windows 7 Ultimate Edition SP1; IE 11
- Windows 7 Ultimate Edition SP1; Chrome (latest version)
- Mac OS 10.9; Safari 7
- Mac OS 10.8; Firefox (latest version)
A split pass consists of evenly splitting the content of the eText title across all four configurations.

**REVEL**

- Windows 8 Ultimate Edition; IE 10  Full Pass
- Windows 7 Ultimate Edition SP1; IE 11  Spot Check
- Windows 7 Ultimate Edition SP1; Chrome (latest version)  Spot Check
- Mac OS 10.9; Safari 7  Spot Check
- Mac OS 10.8; Firefox (latest version)  Spot Check

**MyLabs/Mastering and MMND/XL Integrated**

- Windows 8; IE 10  Full Pass (Instructor) / Spot Check (Student)
- Windows 7 Ultimate Edition SP1; IE 9  Spot Check
- Mac OS 10.8; Chrome (latest version)  Spot Check
- Mac OS 10.7; Firefox (latest version)  Spot Check
- Mac OS 10.6; Safari 5  Spot Check

A spot check will consist of testing 10% of the content. Please refer to test plan for specific full pass and spot check instructions.

**SpiderXL (Standalone)**

- Windows 8.1; IE 11  Full Pass
- Windows 8; IE 10 Metro*  Spot Check
- Windows 7 Ultimate Edition SP1; Chrome (latest version)  Spot Check
- Mac OS 10.10; Safari 8  Spot Check
- Mac OS 10.9; Safari 7  Spot Check
- Mac OS 10.8; Firefox (latest version)  Spot Check

A spot check will consist of testing 10% of the content. Please refer to test plan for specific full pass and spot check instructions.

*IE 10 metro mode will not work if the firewall protection is enabled. Make sure to disable the firewall prior to testing.

**Custom Web Products**

- Windows 8.1, IE 11  Full Pass
- Windows 8, IE 10  Spot Check
- Windows 7 Ultimate Edition SP1; IE9  Spot Check
- Windows Vista Ultimate Edition SP2; Firefox (latest version)  Spot Check
- Mac OS 10.10; Safari 8  Spot Check
- Mac OS 10.9; Safari 7  Spot Check
Mac OS 10.8; Chrome (latest version)  

Spot Check

**Configurations for Physical Media Products**

A full pass will consist of completing all testing indicated in the test plan or instructions provided on the testing request.

A spot check will consist of testing at least 10% of the content and all installers, save/print functionality, etc as determined by the QA Services Project Manager or Business Unit and indicated on the testing request. For all physical media products where Office files are present, Office 2011 should be used with Mac OS 10.7, 10.8, 10.9, and 10.10 spot checks. Office 2013 should be used with Windows 8 and Windows 8.1, Office 2010 should be used with Windows 7, and Office 2007 should be used with Windows Vista (unless otherwise noted).

**CD and DVD Products**

The standard matrix for CD/DVD projects is:

- Windows 7 SP1; IE 9.0  
  Full Pass
- Windows 8; IE 10.0  
  Spot Check
- Windows 8.1; IE 11  
  Spot Check
- Windows Vista Ultimate Edition SP2; Firefox (latest version)  
  Spot Check
- Mac OS 10.10; Safari 8  
  Spot Check
- Mac OS 10.9; Safari 7  
  Spot Check
- Mac OS 10.8; Chrome (latest version)  
  Spot Check

**Video DVD products**

A number of TV set-top based DVD players are available for testing as well as computer based DVD player applications. The Business Unit will need to contact the QA Services Project Manager responsible for the project to request testing on set-top DVD players.

**A Note on 3rd Party Software / Applications**

All 3rd party applications should be tested using the most recent version available unless otherwise noted in the testing instructions. This also includes the latest versions of service packs for Microsoft Office per the instructions above. This applies for both Web and Physical Media products.